

### Incorporating SLMTA in Pre-service Training The Malawi experience.

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#### Background: Basic Disease Burden

- Malawi is in southern Africa with a population of almost 17 million
- Maternal Mortality rate : 634/100000 live births
- Infant Mortality rate : 43.01 /1000 live births
- HIV rate : 10.6%

# Status of Health Deliver System and Lab Structure

Three tiers of health delivery system

- Primary health care or community care
- Secondary health care ,provides specialized services to patients (district Hospital )
- Tertiary Health care .Provide highly specialized services (central hospital)
- Laboratory is also tiered similarly however there are few laboratories in primary health care level

#### Pre service Training

Pre service training does not focus much of Quality management system and process based thinking.

Focuses more on bench level testing .

Quality control is taught in basic sciences

#### Rationale SLMTA in Preservice

The SLMTA modules not on basic curriculum, hence the need

- Include quality management system
  - Help reduce wastage
  - Helps Meet customer expectation
  - Improve process control
- To help speed implementation of QMS after pre service
- To fasten laboratory quality improvement process towards accreditation
- To train personnel to let quality be inherent element
- To allow SLMTA concept be a culture of laboratory medicine

#### Training

120 laboratory personnel graduate annually

- 60% of the graduate are employed by ministry of health
- 40% CHAM and Private laboratories
- However there is a gap in understanding laboratory QMS
  - Productivity ,Inventory ,continual improvement , equipment ,managing performance IQC and Method verification management
- SLMTA modules come to support the bridging of such gaps
  - Productivity, work area ,inventory ,equipment Management ,Quality assurance .
  - Test result reporting , documents and records
    - Quality control and Method verification
- Projects to facilitate practicum for students

## College of Medicine (ColVI) where training is done



#### Malamulo College of Health Sciences



#### Methodology

- Briefed lecturers on SLMTA
- Two Colleges were in enrolled in SLMTA University of Malawi College of medicine
- Malawi College of Health Sciences this helped the college staff to recognize the gaps, reinforcing the commitment for incorporating the modules
- Then a curriculum review was organized 2016.
- SLMTA was incorporated in the course's curriculum .

#### Methodology.

- Shared the training Material and made copies which were placed in the college library.
- SLMTA tools were adopted by clinical instructor for use during practicum .
  - Visit the labs where practicum are done every two weeks
- Improvement project were introduced to help continual improvement student practical attachment.
  - Satisfaction survey
  - Competency assessment

#### Impact/lessons

Quality of students coming from pre service training where SLMTA has been incorporated show

- Good understanding of documentation (reporting of non conformities)
- Importance of method verification
- Running of IQC and interpretation
- MBBS level 3 adopted some SLMTA modules which are taught (Process mapping ,specimen Management)

#### Feedback From faculty and students

- SLMTA has helped us in changing they way we handle and train our students
- Improvement projects have helped us in improving the quality of students we produce.
- We have acquired lots of laboratory managerial skills from the SLMTA tool kits

#### Recommendations

- Incorporating QMS/SLMTA in Preservice Laboratory training curriculum may be the best option
- Implementing SLMTA QMS through this option would be cheaper that through in-service
- The initiative may be useful for quality improvement across the medical bench

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• Yebo chomene/ Thank you very much